1990								
No. 5 Rir Telephor		SE PHILIPPINE INC. a Mesa, Calamba City, Laguna o 69	INVESTIGATION REPORT FORM (IRF) Inhouse Detection Customer Claim					
Pax No.	(049) 343-0302		Control No.: 400	Date Issued:	21 03 15			
Customer SANYO DENKI			Attention To	Mr. Gerald De Guzman				
Item Code 00902010-01			Department	Department PRODUCTION				
Item Description	PRINT SPECIA	FICATION	Date of Detection	21 03 13				
Job Order Number	JO21-M-00309	9-109	Section Detected QA - SCREENING					
	ILLUSTRATION OF	F THE PROBLEM	Major Minor					
			Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage			
			3,260	81	2.48%			
			Nature of Defect:	POOR PRINT				
			Requirement:					
				Solid print should no mottling p	rint			
			Actual:					
			W/ mottling print on solid image					
NO. OF OCCU	NO. OF OCCURRENCE DISPOSITION			AREA OF OCCURRENCE / ORIGIN CONTENT				
First		Hold	Slotter	Gluing	Material			
Recurrence	7	Special Acceptance	EQOS	Vertical	Dimension			
No.:		For Rework	Diecut	Others:	Appearance			
Date:		Reject / Disposal	Detaching		Process / Method			
Issued	by	Checked by	Approved by Received by (Receiving Section)					
Adrian Ve QA-IE S		Ms. Noemi Cepeda QA Supervisor	Mr. Reyel Almario QAAsst. Manager Mr. Gerald De Guzman Headt-Supervisor					
DIRECT CAUSE	E: (Analyza the reaso	I. INVESTIGAT	TION / ANALYSIS	SE: (Analyze the reason of occur	range, why it leaked?)			
Why 1:	L. (Allalyze the reaso	in or occurrence, why it happened?)	Why 1:	oc. (Analyze the reason of occur	refice, with it leaked?)			
			Why 2:					
System / Training Mhy 3: Why 4:	M	/A	Why 3: 15/A					
Why 4:	' /		Why 4:					
Lance Control								
Why 5:			Why 5:					
			Why 1: Why 2:					
Why 2:	N	/6						
ug l	Why 4:			Why 3: Why 4:				
100000 y								
Why 5:			Why 5:					
Why 1:			Why 1:					
Why 2:	0		Why 2:					
Process / Material Why 3: Why 4:	PLS. SEE	KITALLED	Why 3: PLS. SEE ATTACHED					
947777 a			Why 4:					
Why 5:			Why 5:					

KANEPACKAGE PHILIPPINE INC. No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69

SIGNATURE __

INVESTIGATION REPORT FORM (IRF)

Fax No. (049) 545-6302										
		7			FINAL CON	ICLUSION				
	0	CCURRENC	CE ROOTCAUSE				OUTFLOW ROOTCAUSE			
- ALMOST WASH BOXED MATERIALS - UNEVEN DISTRIBUTION OF THE SHOWER POZZLE					- PANDOMLY OCCUPATION					
IMMEDIAT	TE ACTION: (A	ction to be done	e to contain/ temporary	correct the pro	oblem found)	CORRECTI	VE ACTION: (Actions to be done to ensure that the problem will no	t happen again)		
A. Sorting Resu	lt					Actions to be done to eliminate recurrence Who / When				
	Loca	ation	Total Stock	NG	Total Good			28 11		
RM	N	/A				System	P/A			
WIP	N	/A				Oystelli	'/&			
FG	N	1 A								
B. Orientation										
Date	N	1/A	Time	Time N/A		Design /	P/A	200		
Title			NIA			Tools				
dees N/A										
C. Reworking										
Rework Quant	tity		NIA			Process	Dic nor a			
Total Good			N/A				PLS. SEE ATTACHED			
Rework Perce	ework Percentage (Good)									
II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)					-charge)	Date Conducted: 1 03 16 PIC: A.Vergara				
Identified Rootcause				Recommendation						
> The smooth surface of the material has uneven flatness because the material is almost washboa > Uneven supply of water from water shower						d	3)			
	o .		III. CORREC	TIVE ACTION	ON VERIFICATI	ON (To be fille	d out by QA In-charge)			
	Ź	Che	ecked by	Date	Implem	ented?	Remarks			

III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)								
	Checked by	Date	Implemented?		Remarks			
1st Verification of Action	A. Vergara	21 03 16	[] Y es	[] No	Orientation is conducted			
2nd Verification of Action	A. Vergara	21 03 23	[/Yes	[] No	Shower nozzles were replaced			
3rd Verification of Action			[]Yes	[] No				
Effectiveness of Action	A. Vergara	21 06 04	[/Yes	[] No	C.A. is effective			

Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.

IV. CLOSURE								
Chinamata	22A VTI IALIO	HEARINE DEPAR	TMENT	Appro	oved by:	Process Owner Acknowle	edgment: (Receiving Section)	
-	S III Open) C L		Supervisor	QA ASSI Manager	M. MEER Line Leader	Department Head	
	Fe-Issue IRF		pate:	1 06 04	Date: 11 06 04	Date: 11 00 04	Date 21 06 04	
	DATE AND	110						

INVESTIGATION REPORT FOR POOR PRINT OF SANYO DENKI 00902010-01 PRINT SPECIFICATION

	"Based on investigation there is two possible caused of poor print"					
	W1- Texture of the surface of materials is almost wash board.					
DIRECT CAUSE	W2 - Wash board effect to the print impression that possible caused poor print.					
	W1 - Uneven water distribution of the shower nozzle of Eqos machine.					
Sec. 1	W2- The supply of water from left shower nozzle is minimal than the right shower nozzle.					
	W3 - The uneven distribution of water in ink may affect to the ink viscosity that may possible cause of Blotted & Poor Print.					

INDIRECT
CAUSE
(OUTFLOW)
PROCESS/MATERIAL

W1- Eqos operator did not notice the misalign print during sampling since the occurrence is randomly with 2.48%.

PRODUCTION ACTION PLAN

- > Alert the Eqos operator regarding this issue.
 - Discuss the possible root cause of the problem.
 - Try to adjust the settings once they encountered wash board like adjustment in print impression.
 - Once they trap wash board materials upon issuance that possible cause of poor print, immediate inform the Leader in-charge for the coordination of affected items.
- > Request to Engineering to check the condition of anilox and the calibration of shower nozzle of Eqos Machine.

PIC: PRODUCTION TARGET DATE: ON-GOING

PREPARED BY:

GERALD DE GUZMAN

APPROVED BY:

WEENA N APALLA



MIN	UTES OF THE M	EETING		
Ti		: 11:17 AM	Venue:	EDOS ANEA
ATTENDEES:				
Name Section	Sign	Name	Section	Sign
DENIP BONSYON EQUI	No.			
Marvin Pandallakin 11 c				4
RAMIL PAMBAGO 11 R	ely			
HENM CLAVE EQUS	130			Notice that the second design of the second design
001170 Acego 11	m	-		
· ·	The state of the s			
3		-		
			-	
AGENDA:				
ORIE	NTATION REGAR NYO DENKI 0090 ADD: 0090 2010	2009-01 PA		
MINUTES:	A LOCAL CONTRACTOR CON	MER STATE OF THE PROPERTY OF T		page 1 of 1
ROOTCAUSE:				
One possible caused we consider is the because we notice that the surface of ac	texture of raw materials single tual reject is washboard.	nce the occurrence	of poor print is	only 11.74%,
CORRECTIVE ACTION:		, h		
> Try to adjust the settings once they en	countered wash hoard like	adjustment in pri	at improssion	
, , , , , , , , , , , , , , , , , , ,	neoditered Wash board like	aujustment in prii	it impression.	
> Once the raw materials have visible wa coordination of affected items.	ish board upon issuance, ir	nmediate inform th	ne Leader in-cha	rge for the

OLLOW UP MEETING:	and security emology hydron receives yearly spirited along the property interference on the contraction of t			
date & time)		***************************************		
or KPPI fill up only				erro directions, massers de Anthonos Patricines de sous de secucido a activa de
Prepared by: Reviewed	d by:	Noted I	hu	s.
Aut -	775	woten i	oy.	* .
GERADO DE GUZMAN				

UPDATES:

BEFORE







RIGHT NOZZLE

LEFT NOZZLE

REMARKS:

>The nozzles were replaced because they produced water with uneven volumes

>For checking of effectiveness